



QUICK START GUIDE



WHERE SAFE MEETS SMART

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# 1 Unbox + Plug In Hub

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Unbox your new **smart and safe TechHomePro system.**

Place the hub in a central location inside your home, close to your router, and **plug into a power source.**

Be sure the hub has power during the installation. Once plugged in the hub will automatically attempt to **connect to your wifi.**

**WE'RE HERE TO HELP!**

Customer Support : 1-864-663-0011

[techhomepro.com](http://techhomepro.com)

## 2 Mount Sensors

**Mount** your pre-programmed security sensors using the instructions included with each device. Be sure to pay close attention to each device's **Installation guide**. Mount your motion sensor(s), door/window sensors, and then any other add-on security devices.

**Automation add-ons** (thermostats, locks, lights, etc) can be added during **step 7**.

Once all sensors are mounted **press the status button** on the hub. The hub should say: "system is ready" and the light should be green.

Press the status button to listen to the trouble if the light is not green. If your system continues to not show up as ready, visit the website for "**troubleshooting your setup**" or call customer support.

The most common reason for the hub to have a Wifi fault is incorrect SID and Wifi password given to us or a door contact is not properly installed. Pressing the status button can verify which it is.



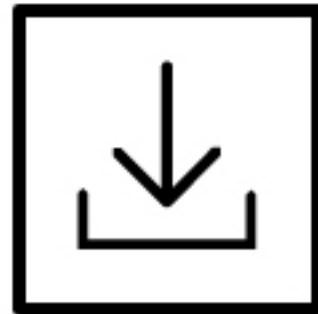
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# 3 Download The App

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**Download** the UltraSync+ program from Google Play or the App Store.

Find the resulting SmartHome app on your phone.

Open the SmartHome app and click on the "I" icon in the upper right to view the "Site Info".

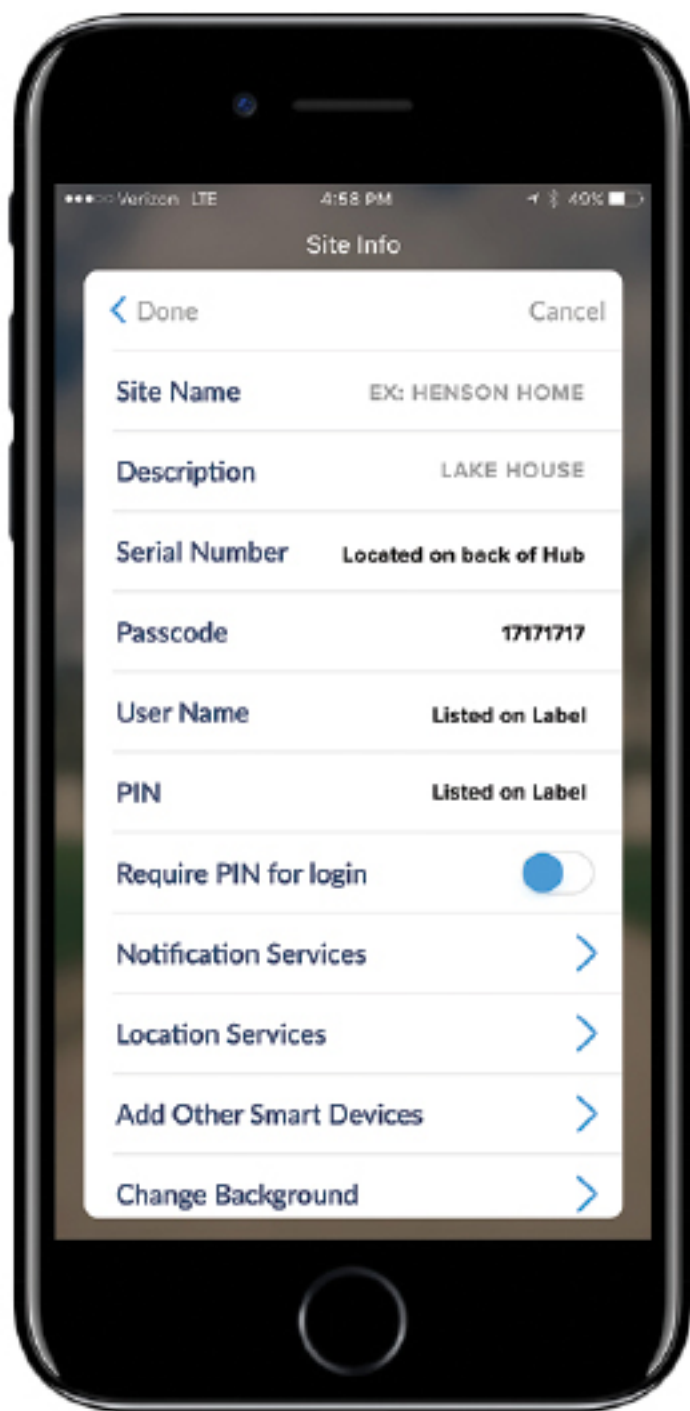


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# 4 Connect To Your Site



Use the information on the **attached label** to connect. This is also the information you gave during the Complete Your Order process. The site name and description can be anything you choose.

Turn on your **Notification Services** in order to receive real time alerts. **Enable Location Services** to remind you to arm your system when you leave home.

Once all fields are entered correctly, select "DONE".

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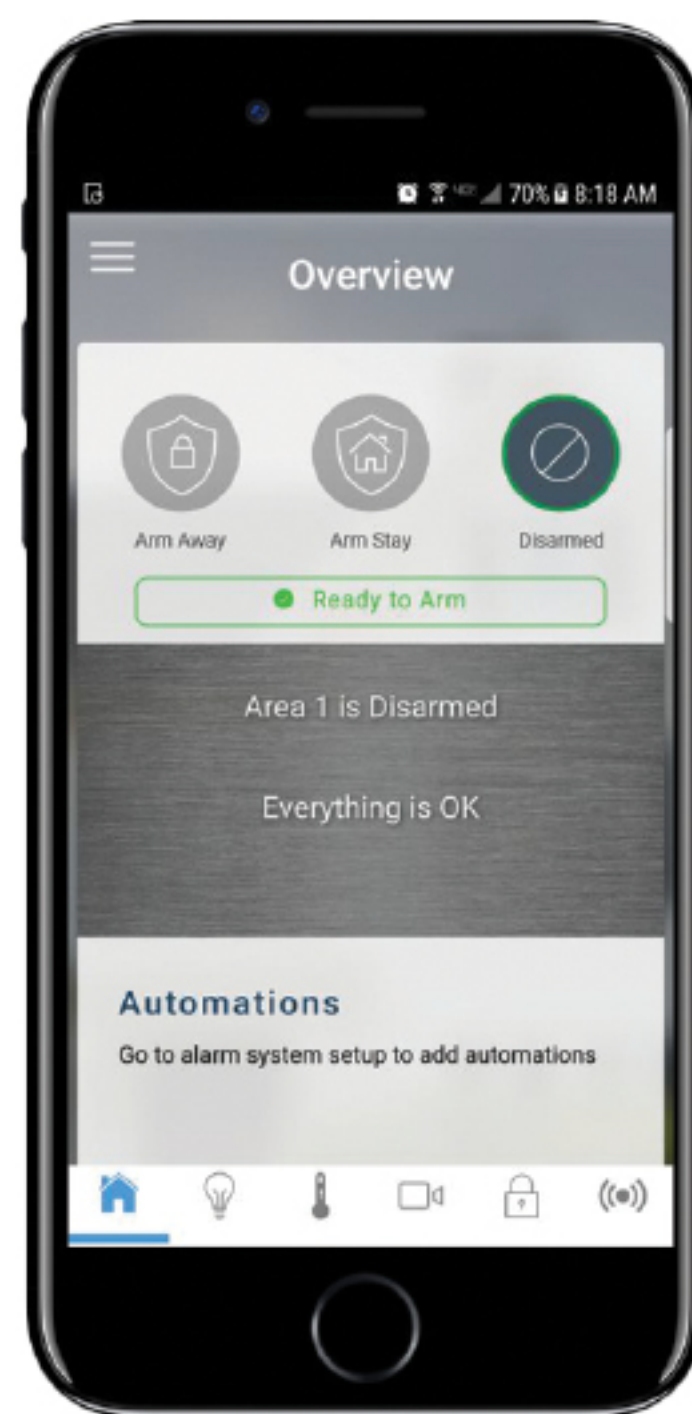
# Connect To Your Site

## ADD YOUR INFORMATION

After selecting **DONE** you will see the **My Sites** screen. Tap your site name to be sent to the **Overview** screen. Here is where you arm/disarm your system and set up and control your other Smart Home features.

If you receive error messages denying you access to the Overview screen, **confirm all codes and data are entered correctly**. To reenter the site info, tap the **"I" icon** on the top right of the My Sites screen.

If you still receive errors, follow the instructions on **"trouble shooting your app"** on our website or call Customer Support.



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# 5

## Add Users



To go to the MENU, select the button in the **top left corner**. From the MENU screen **select USERS** and then the **ADD (+) button** at the top right. Enter the new user's first and last name, pin, and select their user type.

Store all user information in a safe place. These users are now able to arm/disarm the system from the hub as well as log in the app.

Any user that you will grant access to the site from their smartphone **must complete Steps 3 & 4**.

Be sure they use their **user name** (first and last name as you entered) and **pin**. Use the menu to add or delete users, view system history, and change system settings.

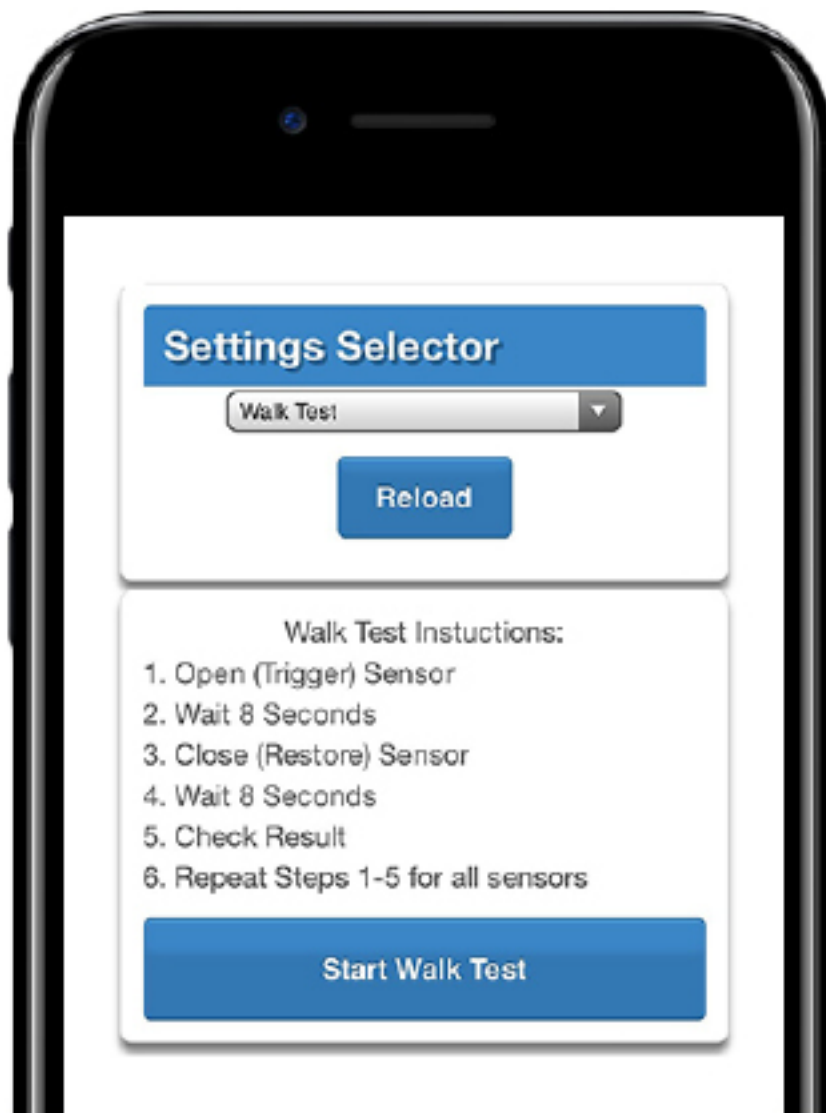
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# 6 Walk Test



- From the MENU screen choose **SETTINGS**.
- In the drop down menu select **Walk Test**.
- Press the **START WALK TEST BUTTON**.
- Follow the **5 Steps** to test each sensor.
- During the Walk Test your Hub will beep several times while testing each sensor and display the sensors signal strength.
- Once the WALK TEST is complete, Press the **END WALK TEST** button.

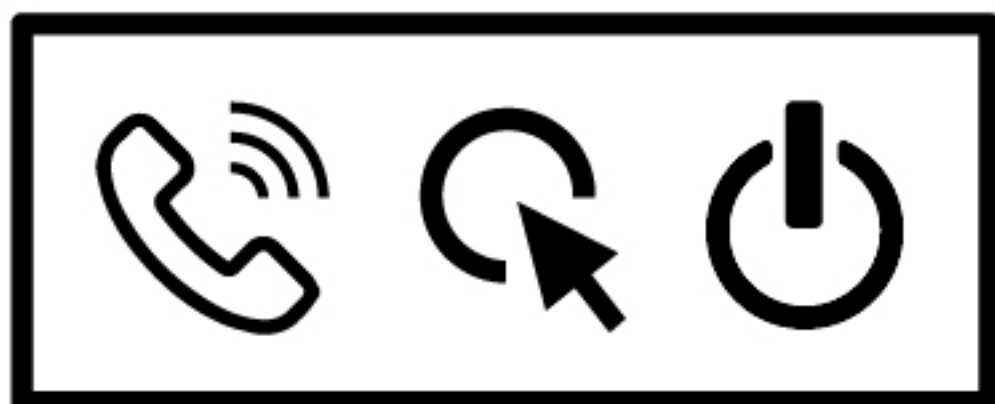
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## **7 Put Your Alarm Online**



Once your TechHomePro system has been installed and is working properly **call our customer support line** to activate your account.

**1-864-663-0011**

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# 8 Automations

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After the Hub is set up and tested, you can begin adding your automation features like **lights, locks and thermostats**.

Simply follow the instructions included in each automation device, visit our website for resources, or call our customer support team.

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